



CASE STUDY

IGA SUPERMARKET | STAWELL | AUSTRALIA

The Business

Fishers IGA Super Market is situated in the Regional Victorian town of Stawell.

It supplies fresh produce and grocery items to the township and operates seven days a week between the hours of 7:00am to 8:00pm Monday – Friday and 8:00am to 5:00pm Saturday and Sunday.

The key focus of the business is to provide high quality fresh produce and first class products for consumers at competitive prices.

The Challenge

During a programmed maintenance visit it was found that the existing the deli case, which consisted of a large refrigerated small goods unit and a heated baymaree unit, was inefficient and costly stock losses would be imminent if the unit was not replaced.

The time frame allowed for removal of the existing unit and replacement with the new unit was seven days

The Solution

The PLM Property Services team were contracted to remove the existing deli case and replace it with a new purpose built refrigerated unit.

Due to the age of the existing unit and attachments, the refrigeration pipes and electrical cables were replaced.

The original compressor required extensive modification to adapt to the new system so a new whisper quiet compressor unit was installed which was more efficient and matched to the loading of the case.

A refrigeration alarm was also installed, to monitor the system and notify management if a fault condition occurred, allowing them to reduce possible stock losses by being able to react quickly.

The Outcomes

The customer was overwhelmed with the professionalism shown throughout the project work and even happier that the works had been completed 3 days earlier than expected.

The new case has lifted the aesthetics of the delicatessen area and turnover has increased.

Energy costs have been reduced since the installation.

For further information please contact:

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